



Contact: Abigail Leibowitz
Tel. 800.374.0911
Email: abby@callexperts.com

FOR IMMEDIATE RELEASE

CHARLESTON-BASED FIRM GAINS REPUBLICAN NATIONAL CONVENTION AS NEWEST CLIENT

CHARLESTON, SC – May 13, 2008 – Local Call Center develops a system that will help serve the 2008 Republican National Convention.

Call Experts, a Charleston based call center, is both a co-founder and co-owner of 311 Network, LLC, a nationwide consortium of private industry call management firms that have joined together to deliver 3-1-1 call center services for local governments. The 3-1-1 number is a telephone code that provides the public with quick access to non-emergency government services through one point of contact.

This September, 311 Network, LLC will serve the Republican National Convention held in Minneapolis-St. Paul, Minnesota. When 3-1-1- is dialed by delegates or members of the media attending the convention, 311 Network will answer questions regarding parking, transportation, venues, schedules, ID requirements, and other non-emergency questions.

Helping local governments contend with unusual call volumes, such as those created by conventions or special events, and helping rural areas offer the same 3-1-1 services that larger cities now provide were main reasons why Call Experts helped found 311 Network, LLC. Michael Leibowitz, President of Call Experts, had this to say about this new high-profile client, "The Republican National Convention is a significant international event and we are pleased to be selected as the vendor to supply critical communications services. Our major accounts team in Charleston, headed by Joseph Pearson, has worked hard to secure this relationship."

About Call Experts

Founded in 1982 as a professional answering service, Call Experts is owned and operated out of Charleston, South Carolina. It is one of only 23 Call Centers worldwide to win the coveted ATSI (Association of TeleServices International) Gold Certification. In recent years, Call Experts won the ATSI Award of Excellence for Call Handling, as well as the CAM-X (Canadian Call Center Association) Award of Excellence. As a result of their extensive certifications, Call Experts is the only South Carolina based Call Center vendor approved by the State of South Carolina.

About 311 Network, LLC

311 Network, LLC is a nationwide consortium of private industry contact management firms that have joined together to deliver 3-1-1 call center services for local governments. For cities and counties where it would otherwise be cost-prohibitive, 311 Network, LLC will provide affordable, turn-key 3-1-1 coverage on behalf of local governments. In jurisdictions where local governments have 3-1-1 contact centers, 311 Network, LLC will handle overflow calls during peak volume events.

For more information, call the toll-free sales telephone number at 800.374.0911 or visit www.callexperts.com

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If you'd like more information about this topic, or to schedule an interview, please call Abigail Leibowitz at 800.374.0911 or e-mail at abby@callexperts.com