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### Charleston company answers the GOP call

By Daily Journal Staff

It's likely John McCain will be answering the call at the Republican National Convention in September, but it might be a Charleston company answering the calls that keep the convention running smoothly.

The Republican National Convention selected a nationwide consortium with Charleston roots, 311 Network LLC, to coordinate answers to attendees' questions on such topics as parking, transportation, venues, schedules, ID requirements and other nonemergency issues.

When delegates, members of the media or other attendees dial 311 at the convention, 311 Network will be on the other end of the line trying to find a solution to the problem.

Call Experts, a Charleston-based call center, is a co-founder and co-owner of 311 Network LLC, a nationwide group of private-industry call management companies that have joined together to facilitate 311 call center services for local governments.

The 311 telephone code provides the public with access to nonemergency government services through one point of contact.

"The Republican National Convention is a significant international event, and we are pleased to be selected as the vendor to supply critical communications services," Call Experts President Michael Leibowitz said in a statement.