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FOR IMMEDIATE RELEASE

Monday, June 22, 2009

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Outstanding Service Earns National Award
Call Experts Wins ATSI Award. of Excellence

Call Experts, of Charleston, SC has been honored with the exclusive 2009 **Award of Excellence** for the **fourth consecutive year**. The award is presented annually by the Association of TeleServices International (ATSI), the industry's trade association for providers of telecommunications and call centre services including telephone answering and message delivery. Call Experts was presented with the award at ATSI's 2009 Annual Convention held at the Westin Convention Center Hotel, in Pittsburgh, PA.

After six months of intensive testing, an independent panel of judges scored call-handling skills such as courtesy, response time, accuracy and overall service to their clients - the cornerstones of the Call Management Industry. If a company scored 80% or better in ALL categories, they are presented with the coveted Award of Excellence

"The ATSI Award of Excellence offers the industry the kind of quality testing and benchmarking that is essential to help us establish the kind of service levels that are being demanded by our customers. There are no winners and losers in this program; participation itself guarantees you will provide a higher level of service!" says ATSI President, Dennis O'Hara.

Now a four-time winner, Call Experts earned the **Silver Plus Award for four consecutive years**. ATSI extends its congratulations to the staff of Call Experts for their proven quality service to their customers.

About ATSI

The Association of TeleServices International was founded in 1942 as a national trade association representing live answering services. ATSI now encompasses companies across the United States offering specialized and enhanced operator based services including: call centers, contact centers, inbound telemarketing (order entry), paging, voice messaging, emergency dispatch, fax, and internet services among others.

About Call Experts

Call Experts, locally owned and operated, has been serving the telephone call and messaging needs of South Carolina communities and beyond for over 26 years. Call Experts offers 24/7 live call center, contact center, and answering services. To learn more about Call Experts, please visit www.CallExperts.com, call 800-374-0911, or email info@callexperts.com.