

Press Release: Office Opening



Call Experts—A Complete Contact Center & Call Center Company— Open as of May 2014 in New Jersey.

New Jersey—May 19, 2014—Call Experts, a leading [answering service company](#) for over thirty years, is now in New Jersey and poised to service the New Jersey, New York, and surrounding business communities as of May 2014.

Call Experts offers a wide variety of customer [answering service](#) support solutions to businesses via friendly and professional customer service representatives and is open 24/7. The services offered span all industries and all business sizes. New Jersey and New York businesses can now gain competitive advantage by having local customer service representatives assist their customers reliably and consistently.

“At Call Experts, we understand that missed calls lead to missed opportunities. Our service brings business owners peace of mind. Imagine having the freedom to grow while still providing excellent customer service,” says [President, Abby Leibowitz Pearson](#), who lived in New Jersey for many years herself. Pearson also added, “We are excited to bring our award winning service to the Northeast and look forward to providing New Jersey and New York with the essential customer service functions that we have perfected over the year. Business professionals can get back to what they do best and let us handle the details.”

Call Experts is open [24/7/365](#). Featured services include [virtual receptionist](#), traditional answering services, [switchboard services](#), emergency response, [mass alerts](#), employee call-out lines, compliance hotlines, customer surveys, appointment setting, reservation services, [medical answering services](#), lead qualification, store locators, order entry, customer support, and more.

A Call Experts client, Joe Blumenstein, who is the founder and CEO of JoeBees, had this to say about Call Experts: “Call Experts has been an intricate tool in the growth of my company, Joebees. Call Experts has facilitated my company’s call center since our founding in 2006. I come into contact with several of my Joebees family daily who have had nothing but a positive, courteous and above all, extremely polite experience every single time on the phone. It is rare in this day and age to have a company like Call Experts, who you can fully rely on to super-serve your valuable clients.”

Call Experts employs approximately one hundred team members in the eastern United States. The Call Experts staff uses [advanced technology](#) and expert call handling techniques to provide an award winning service experience for your customers.

Custom solutions and customer service packages available upon request.

For more information, please visit www.CallExpertsNewJersey.com.

About Call Experts: Call Experts was founded in 1982 in Charleston, SC and is now one of the premier telephone answering service providers in North America, winning awards for excellence in call handling and workplace culture. Call Experts has also been a member of the exclusive Inc. 5000 and is one of the select call centers to be GOLD certified by the Association of TeleServices International. Call Experts does not outsource its calls to any other country. To learn more about Call Experts New Jersey, please visit www.CallExpertsNewJersey.com, call 908-412-2999, 800-374-0911, or email info@callexpertsnewjersey.com.

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